



The Highway Division is comprised of approximately 90 County employees who are assigned to operate a variety of equipment and maintain Jefferson County's approximately 668 miles of roads and 167 bridges.

Employees of the Highway Division perform various maintenance and construction activities that include pavement repair, maintaining traffic signs and signals, snow removal, and maintaining pavement markings.



Jefferson County Missouri Public Works
Highway Division
PO BOX 100
Hillsboro MO 63050-0100

Jefferson County

Department of Public Works



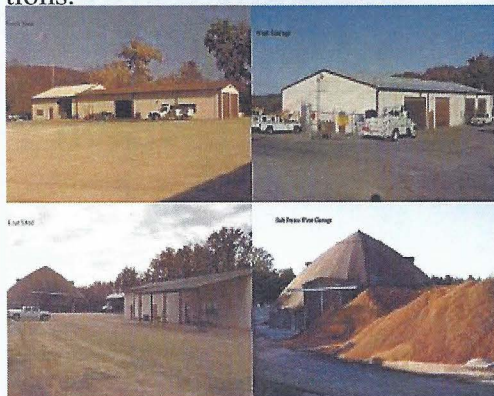
Subdivision Street Resident Guide to the Highway Division

pworks@jeffcomo.org
(636)-797-5340

Maple Street Annex
725 Maple Street, Room 104
Hillsboro, MO 63050

Welcome to the Subdivision Street Maintenance Program! The streets within your community will now be maintained and improved by the Highway Division of the Jefferson County Public Works Department. There are many activities that this maintenance will include, and many others that it does not. This brochure will help educate you on what is included now under public maintenance and what is still left up to the community and individual lot owners to continue maintaining.

It is important to understand that your streets, easements, storm drainage, bridges/culverts, traffic signs, etc. are still owned by your community. The County does not own your community improvements or easements; instead, you have just put your trust in us to maintain them for you. The County works within your community under a street maintenance agreement. We will strive to meet and exceed your expectations.



Our County maintenance crews will review, inspect and maintain your streets on a routine basis: However, we cannot catch every problem as they occur. Should you discover an issue with any of the maintenance areas that the county is now responsible for, please feel free to submit a Customer Service Request by any of the following methods:

- Visit www.jeffcomo.org;
- Click on **Report Complaints**
- Click **Online Service Center**
- **Login to Service Center**
- Click **Proceed to Sight**
- **Log In or Resister**
- Complete form with contact information and all required details.
- **Submit**

Call our customer service hotline at (636)797-5340 with any questions.

You can also mail in your service request to:

Jefferson County Public Works
PO Box 100
Hillsboro, MO 63050

The following is a list of maintenance and improvement services that we will provide along the streets of your community:

- Winter weather response for snow and ice removal
- Pavement repairs such as pothole patching, crack sealing, curbs, etc.
- Concrete slab replacements or asphalt overlays
- Maintenance of all traffic control signs and pavement markings
- Maintenance and future replacement of all major culverts or bridges
- Closed drainage system repairs and replacements

The following is a list of responsibilities that are not offered under the service agreement with the County and will remain with the community:

- Pedestrian sidewalks and curb ramps
- Community street lighting
- Street-side trash or litter removal
- Dead animal removal
- Storm drainage that is outside of the street easements
- Development amenities and common grounds
- Landscaping, tree trimming, brush clearing, mowing, etc.